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# Safe and healthy reception environments: A prevention-focused approach to safety risks, health conditions, substance use

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## Key information

> **This new pact-aligned version is available for translation**



**Target group**

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**Reception officers, managers and team leaders**



**EQF/MQF level**

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**Level 6**

### Version

**Version 1 (2026)**

### Entry requirements

**Full qualification at EQF Level 5 or equivalent AND proficiency in English**

### Prerequisites

**Successfully passed Health, safety and security in reception OR at least 6 months of work experience in asylum and/or reception**

### Assessment

**n/a**

### Languages

**English**

## Learning outcomes & description

## DESCRIPTION

**This module aims to provide learners with knowledge and skills to respond to some of the main risks related to the safety and health of applicants in reception, such as those related to violation of house rules, sudden influx, gender-based violence, trafficking of human beings.**

**It covers aspects related to the safety and health of applicants with a focus on concrete interventions, to be implemented in collaboration with main stakeholders, aimed at creating inclusive and safe reception environments through preventing the emergence or deterioration of (mental) health conditions and substance use in reception.**

## LEARNING OUTCOMES

### ***Skills***

1. **Propose appropriate response options for some of the main risks related to the safety and health of applicants in reception environments.**

### ***Competences***

2. **Review and design interventions to create inclusive and safe reception environments in collaboration with main stakeholders.**

## DELIVERY METHOD

**This module is delivered through a blended learning approach, combining online studies and face-to-face sessions.**

**The online component focuses on learning activities to support progress and self-assessment, and face-to-face sessions focus on complex topics requiring discussion and practice.**

# Details

***Details (Module pending accreditation)***

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| **Duration** | **24 hours online learning (self-paced)**<br>**and 1.5 day face-to-face** |
| **Number of ECTS** | **n/a** |
| **Language** | **English** |
| **Assessment** | **n/a** |

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