Please cite as: EUAA, 'Communication through digital channels' in *Training Catalogue*, August 2022.

Communication through digital channels

Key information

Learning outcomes & description

Details

Training plan 2026

Key information

This is a tailor-made training. Tailor-made trainings are not translated.

Target group

Reception and communication officers

EQF/MQF level

n/a

Version

Version 1 (2023)

Entry requirements

n/a

Prerequisites

n/a

Assessment

No

Learning outcomes & description

The training enables learners to identify the potential digital channels and formats for engaging in two-way communication with applicants for international protection. Learners will gain knowledge on the advantages and potential risks of digital communication and explore methods to design an effective digital communication strategy with communities.

Details

Details

Duration **5 hours online learning**

Language **English**

Training plan 2026

Training plan	Target group	Loc.	Est. time for online studies	Reg. deadline	Online	Webinar / Face to face	Assessment
Tailor made	**Asylum & reception staff**	**online**	**5 hours**	**14/9/2026**	**n/a**	**15/10/2026**	**n/a**

© European Union Agency for Asylum 2026 | Email: info@euaa.europa.eu